



Residential Tenancies Act 1997 Section 29C

This form may be used by residential rental providers (rental providers, formerly landlords) to seek information from applicants to a rental property.

CONSUMER AFFAIRS

TORIA

It includes:

- Part A Important information;
- Part B Statement of information for rental applicants; and

# **Part A – Important information**

#### Information for the applicant(s)

- Each prospective renter should complete a copy of this application form.
- You should contact the rental provider/agent 2 business days after lodging your application to see whether you were successful.
- If the application is successful, you may be required to:
  - produce ID (usually a driver's licence or passport)
  - pay one month's rent in advance
  - pay the bond amount listed on this form
  - complete a Residential tenancy agreement to secure the rented premises.
- Before you enter into an agreement, there are a number of matters the rental provider must tell you about the
  premises. Please see 'Part C Mandatory disclosures checklist' below.
- Before you move in, the rental provider must give you 2 signed copies of the Condition report in the standard form
  specifying the state of repair and general condition of the premises on the day specified in the report. This can be
  given to you electronically. You must check the report and return a signed copy to the rental provider within 5
  business days after moving in into the property, noting whether you agree or disagree with the whole or any specified
  part of the report. The Condition report provides evidence of the condition of the property when you move in. Make
  sure you take your time to review the Condition report carefully.
- If the rental provider does not give you the Condition report, you can complete a copy of the Condition report available on the Consumer Affairs Victoria website and provide a signed copy to the rental provider or their agent.
- The rental provider is responsible for giving the relevant water corporation your details for billing purposes. It is your
  responsibility to have all other services (such as telephone, gas and electricity) connected in your name, to coincide
  with your date of occupation.
- The rental provider's insurance policy does not cover your possessions. It is your responsibility to insure your possessions.



## Part B – Statement of information for rental applicants

The following statement is required by Schedule 1 of the Residential Tenancies Act 2021 and cannot be altered.

Discrimination is treating, or proposing to treat, someone unfavourably because of a personal attribute. Discrimination is also imposing an unreasonable requirement, condition or practice that disadvantages persons with a personal attribute.

In Victoria it is unlawful to discriminate against someone in relation to certain personal attributes. This means that rental providers and real estate agents cannot refuse you accommodation or discriminate against you during your tenancy on the basis of personal attributes protected by law. The following is a list of some protected attributes that are sometimes discriminated against in the rental market—

- age;
- disability (including physical, sensory, intellectual disability and mental illness);
- employment activity;
- expunged homosexual conviction;
- gender identity;
- industrial activity (including union activity);
- marital status;
- parental status or status as a carer;
- physical features;
- political belief or activity;
- pregnancy or breastfeeding;
- race;
- religious belief or activity;
- lawful sexual activity or sexual orientation;
- sex or intersex status;
- association with someone who has these personal attributes.

These personal attributes are protected by law and extend to agreements under the **Residential Tenancies Act 1997** (the Act). It is against the law for a rental provider or their agent to treat you unfavourably or discriminate against you because of these personal attributes when you are applying for a rental property, occupying a rental property or leaving a rental property.

Discrimination on the basis of any of these personal attributes may contravene Victorian laws including the Act, the **Equal Opportunity Act 2010** (the Equal Opportunity Act), and a range of Commonwealth Acts including the Age Discrimination Act 2004, the Disability Discrimination Act 1992, the Racial Discrimination Act 1975 and the Sex Discrimination Act 1984.

In some limited circumstances, discrimination may not be unlawful, including accommodation provided for children, shared family accommodation, and student accommodation. For example, a community housing provider who is funded to provide youth housing may positively discriminate to provide accommodation for a young person. For more information, contact the Victorian Equal Opportunity and Human Rights Commission (VEOHRC).

#### Some examples of unlawful discrimination in applying for a property:

- Refusing or not accepting your application because you have children, unless the premises is unsuitable for occupation by children due to its design or location.
- Processing your application differently to other applicants and not giving your application to the rental provider because you have a disability or because of your race.



- Offering you the property on different terms by requiring more bond or requiring you to have a guarantor because of your age.
- Refusing to provide accommodation because you have an assistance dog.

#### Some examples of unlawful discrimination when occupying or leaving a property

- Refusing to agree to you assigning your lease to someone else because of that person's personal attributes.
- Refusing to allow you to make reasonable alterations or modifications to the property to meet your needs if you have a disability.
- Extending or renewing your agreement on less favourable terms than your original agreement based on your protected attributes (e.g. due to a disability).
- Issuing you with a notice to vacate based on your protected attributes.

The examples listed and similar actions could contravene the Act, the Equal Opportunity Act, or the Commonwealth Acts.

#### **Getting help**

If a rental provider or a real estate agent has unlawfully discriminated against you and you have suffered loss as a result, you may apply to VCAT for an order for compensation under section 210AA of the Act. VCAT may be contacted online at vcat.vic.gov.au/ or by calling 1300 018 228.

If you would like advice about unlawful discrimination in relation to an application to rent or an existing agreement you may call Victoria Legal Aid on 1300 792 387.

If you feel you have been unlawfully discriminated against when applying to rent, or once you have occupied a property, you or someone on your behalf may make a complaint to VEOHRC at humanrightscommission.vic.gov.au/ or by calling 1300 292 153.



# Part D – To be completed by rental provider/agent

#### 1 Rental property details

Address				
			Postcode	
Rent amount (\$)	To be	week	fortnight	
Property bond	To be	week	fortnight	
Tenancy start date	] т	enancy end date (if any)		
Property manager details				
Name of property				
Phone number				
Email address				
Name of estate				

# Part E – To be completed by applicant

#### **3** Applicant details

2

Name of applicant

(if applicable)

Current address				
			Pos	stcode
How long at this address?				
Year:	Months:			
Contact phone numbers				
Business hours				
After hours				
Email address				
Date of birth		(for rental	check use)	
Dependents who w	vill live in the premises	Number	Age of each	
Name of current rental pro	vider/agent			
Phone Number		Email		
Reason for leaving current	address			
Reason for leaving current	address			



### 4 Previous rental provider/agent details

Name of previous rental provider/agent

· · ·	0					
Phone number						
Email address						
How long at this address?						
Year:	Months:	:				
Name of current rental provide	∟ r/agent	L				
Phone Number			Email			
			L			
Reason for leaving current add	Iress					
Employment details						
Occupation						
		Full tim	ie 🗌	Part time 🗌	Casual 🗌	
Salary income per wee	ek (\$)					
Other net income per v	veek (\$)					
(e.g. investments, Cen	trelink)					
Current employment						
Name of current employe	er					
Address of current emplo	oyer					
					 Postcode	
How long employed the	ere	Years		Months		
Position held						
Name of contact						
Phone number						
Previous employment	uor.					
Name of previous employ	/೮1					

Melbourne 1 Real Estate - Suite 1 Level 12, 350 Collins Street Melbourne VIC 3000 - P: 03 9899 7196 - E: rent@melbourneone.properties



Address of previous em	nployer			
				Postcode
How long employed	there	Years	Months	
Position held				
Name of contact				
Phone number				

### 8 References

(If you have written references attach copies to this form)

Refe	eree 1			
	Name			
	Relationship to applicant			
	Home phone			
	Work phone			
Refe	eree 2			
	Name			
	Relationship to applicant			
	Home phone			
	Work phone			
9 Pets				

No			
Yes	If Yes, number and type of pets	6	

#### **10** Applicant's declaration

I declare that the information given on this form is true and correct to the best of my knowledge.

Applicant's signature	
Date	

MELBOURNE

## Help or further information

For further information, visit the renting section – Consumer Affairs Victoria website at <u>www.consumer.vic.gov.au/renting</u> or call the Consumer Affairs Victoria Helpline on **1300 55 81 81**.

## **Telephone interpreter service**

If you have difficulty understanding English, contact the Translating and Interpreting Service (TIS) on 131 450 (for the cost of a local call) and ask to be put through to an Information Officer at Consumer Affairs Victoria on 1300 55 81 81.

#### Arabic

إذا كان لديك صعوبة في فهم اللغة الإنكليزية، اتصل بخدمة الترجمة التحريرية والشفوية (TIS) على الرقم 131 450 (بكلفة مكالمة محلية) واطلب أن يوصلوك بموظف معلومات في دائرة شؤون المستهلك في فكتوريا على الرقم 81 81 55 1300.

**Turkish** İngilize anlamakta güçlük çekiyorsanız, 131 450'den (şehir içi konuşma ücretine) Yazılı ve Sözlü Tercümanlık Servisini (TIS) arayarak 1300 55 81 81 numerali telefondan Victoria Tüketici İşleri'ni aramalarını ve size bir Danişma Memuru ile görüştürmelerini isteyiniz.

**Vietnamese** Nếu quí vị không hiểu tiếng Anh, xin liên lạc với Dịch Vụ Thông Phiên Dịch (TIS) qua số 131 450 (với giá biểu của cú gọi địa phương) và yêu cầu được nối đường dây tới một Nhân Viên Thông Tin tại Bộ Tiêu Thụ Sự Vụ Victoria (Consumer Affairs Victoria) qua số 1300 55 81 81.

**Somali** Haddii aad dhibaato ku qabto fahmida Ingiriiska, La xiriir Adeega Tarjumida iyo Afcelinta (TIS) telefoonka 131 450 (qiimaha meesha aad joogto) weydiisuna in lagugu xiro Sarkaalka Macluumaadka ee Arrimaha Macmiilaha Fiktooriya tel: 1300 55 81 81

Fiktooriya tel: 1300 55 81 81.

Chinese 如果您聽不大懂英語,請打電話給口譯和筆譯服務處,電話:131 450(衹花費一個普通電話費), 讓他們幫您接通維多利亞消費者事務處(Consumer Affairs Victoria)的信息官員,電話:1300 55 81 81。

Serbian Ако вам је тешко да разумете енглески, назовите Службу преводилаца и тумача (Translating and Interpreting Service – TIS) на 131 450 (по цену локалног позива) и замолите их да вас повежу са Службеником за информације (Information Officer) у Викторијској Служби за потрошачка питања (Consumer Affairs Victoria) на 1300 55 81 81.

**Amharic** በእንግሊዝኛ ቋንቋ ለመረዳት ችግር ካለብዎ የአስተርጓሚ አንልግሎትን (TIS) በስልክ ቁጥር 131 450 (በአካባቢ ስልክ ጥሪ ሂሳብ) በመደወል ለቪክቶሪያ ደንበኞች ጉዳይ ቢሮ በስልክ ቁጥር 1300 55 81 81 ደውሎ ከመረጃ አቅራቢ ሥራተኛ *ጋ*ር እንዲያገናኝዎት መጠየቅ።.

#### Dari

اگر شما مشکل دانستن زبان انگلیسی دارید، با اداره خدمات ترجمانی تحریری و شفاهی(TIS) به شماره 131 450 به قیمت مخابره محلی تماس بگیرید و بخواهید که شما را به کارمند معلومات دفتر امور مهاجرین ویکتوریا به شماره 81 81 55 1300 ارتباط دهد.

**Croatian** Ako nerazumijete dovoljno engleski, nazovite Službu tumača i prevoditelja (TIS) na 131 450 (po cijeni mjesnog poziva) i zamolite da vas spoje s djelatnikom za obavijesti u Consumer Affairs Victoria na 1300 55 81 81.

Greek Αν έχετε δυσκολίες στην κατανόηση της αγγλικής γλώσσας, επικοινωνήστε με την Υπηρεσία Μετάφρασης και Διερμηνείας (TIS) στο 131 450 (με το κόστος μιας τοπικής κλήσης) και ζητήστε να σας συνδέσουν με έναν Υπάλληλο Πληροφοριών στην Υπηρεσία Προστασίας Καταναλωτών Βικτώριας (Consumer Affairs Victoria) στον αριθμό 1300 55 81 81.

**Italian** Se avete difficoltà a comprendere l'inglese, contattate il servizio interpreti e traduttori, cioè il Translating and Interpreting Service (TIS) al 131 450 (per il costo di una chiamata locale), e chiedete di essee messi in comunicazione con un operatore addetto alle informazioni del dipartimento "Consumer Affairs Victoria" al numero 1300 55 81 81.